

# SERVICE & MAINTENANCE



# After Sales SERVICE



You expect premium equipment from Sudhir so why expect anything less from our service and support? Our team of knowledgeable technicians, trainers and customer solutions representatives deliver the highest quality service, the industry has to offer. Owing to the expertise in the domain for more than 40 years **SUDHIR POWER LIMITED** has provided exceptional service and solutions by focusing to provide a level of service that exceed the expectation of client.

## Why Sudhir?

- ➔ Backed by talent pool of experts
- ➔ Dedicated technical support team
- ➔ Trained service engineers
- ➔ 23 Pan India offices covering all major metros and cities for sales & service.
- ➔ 24 X 7 customer assistance helpline to provide prompt service support.
- ➔ High standard of quality service with safety.
- ➔ Customized solutions
- ➔ Commitment to customer satisfaction
- ➔ Timely execution
- ➔ Wide Blue chip satisfied customer network



Team of highly qualified & experienced engineers is available to handle service activities online & onsite to reduce downtime while improving operational efficiency.

# OUR OFFERINGS

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- ➔ Operations & maintenance contract/AMC for LT/HT panels, synchronization panels, AMF panels Transformers & Package sub station (CSS).
- ➔ Shutdown and breakdown maintenance with emergency support 24X7 - 365 days.
- ➔ Fault Diagnose Management.
- ➔ Installation, testing, commissioning of Power plant, DG sets, HT/LT panels, sync. Panel, Bus Duct, APFC, ATS Panel, Transformers & Package sub station.
- ➔ Turnkey electrical contracts, substation, internal wiring etc.
- ➔ Energy audit
- ➔ Genuine spares supply with minimum lead time.
- ➔ System Harmonics Testing
- ➔ Infrared Thermography
- ➔ Earth resistance testing
- ➔ Predictive Maintenance Service
  
- ➔ PLC programming
- ➔ Testing and calibration of all type of Cts, Pts, Relay, Meters etc.
- ➔ ACB/ VCB/ RMU servicing & testing.
- ➔ One to one retrofitting solutions.
- ➔ Electrical panel job work/ modification.
- ➔ Protection system testing.
  
- ➔ Transformer servicing & testing.
- ➔ Transformer overhauling services.
- ➔ Oil Dehydration & testing.
- ➔ OLTC & RTCC panel repairing & servicing.
- ➔ OLTC & RTCC parts supply.
- ➔ Standby solution.
  
- ➔ AWP machine O&M.
- ➔ JLG genuine spares supply ( Authorized Distributor).
- ➔ JLG trained service engineer (24X7 support).
- ➔ On site Training.
  
- ➔ Acoustic enclosure solutions & spare parts.
- ➔ Paint solutions
  
- ➔ UPS system service & support.



## GLIMPSE OF OUR VALUED PATRONS...



### HOSPITALS



### HOTELS



### INFRASTRUCTURE



### SCHOOL & UNIVERSITY



### REAL ESTATE



### UTILITIES



### OTHERS



### OTHERS



# After Sales Support Team



At **SUDHIR POWER LIMITED** it is our priority to positively respond & address all customer concerns. To ensure that post sales issues/ enquiries are prioritized & reported in a standard format, call logging portal has been established. To avoid any dissatisfaction we facilitate communication structure to higher authorities. However we advise our esteemed customers to follow a proper escalation path for getting better response.



**FOR AMC CONTACT**  
**9899061437, 9717294615**

## GENSET

**CALL REGISTRATION**  
0124- 4275851/52/53

■ **ESCALATION LEVEL 1**  
9205180994  
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■ **ESCALATION LEVEL 2**  
9871657892  
sanjayjoshi@sudhirpower.com

■ **ESCALATION LEVEL 3**  
9599294801  
birendrashukla@sudhirpower.com

## TRANSFORMER/ PSS/HT SWITCHGEARS

**CALL REGISTRATION**  
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■ **ESCALATION LEVEL 1**  
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## LT/ SYNC PANEL

**CALL REGISTRATION**  
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■ **ESCALATION LEVEL 1**  
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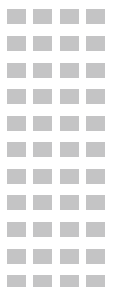
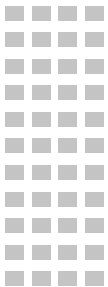
## AERIAL WORK PLATFORM

**CALL REGISTRATION**  
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■ **ESCALATION LEVEL 1**  
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**Regional Office** : Ahmedabad | Jaipur | Chandigarh | Mumbai | Indore

**Manufacturing Plants** : Athal | Jammu | Manesar

Branch Offices: Alwar | Amritsar | Bikaner | Jalandhar | Jammu | Jodhpur | Karnal | Ludhiana | Silvassa | Srinagar | Surat | Udaipur | Vadodara

For more details visit our website

[www.sudhirpower.com](http://www.sudhirpower.com)